

**The Sentral Parent Portal is a powerful system allowing access to student information such as timetables, attendance, daily notices, messaging, academic reports and booking of parent-teacher interviews.**

1. Click on the **Sentral Parent Portal** link on the 'Technology Access' page.
2. Enter the email address you provided the school as your **username**.
3. If you don't already have a password, click **forgot password**. You will be sent an email to reset or create your new Sentral Parent Portal password.
4. Return to Student/Parent Portal via the link on this page, and enter your **email** and **password**.
5. Once in the portal you will need to enter a family key, this links you to your student/s in Canvas - family keys have been issued via email, search for subject **HSPA Sentral Portal Access Key** in your emails.

### **Technical Issues?**

If you have used the guides above and cannot gain access, please use the following form to let us know you are having issues. You will be required to sign in as a student using your school email address (student.name@education.nsw.gov.au)

### **Technology Assistance Form**

### **Parent Portal v2 is Here**

In 2019, Sentral released an exciting new version of the Parent Portal: Portal Version 2.

To get all the benefits of the new version with the newest features we are turning off Version 1. You may have seen this change already. **This update also means that we are closing our Skoolbag App** as the features we were using are now available in one place. Sentral Parent Portal and the parent Portal App

### **Migrating to Sentral Parent Portal Version 2 and Parent App brings many benefits:**

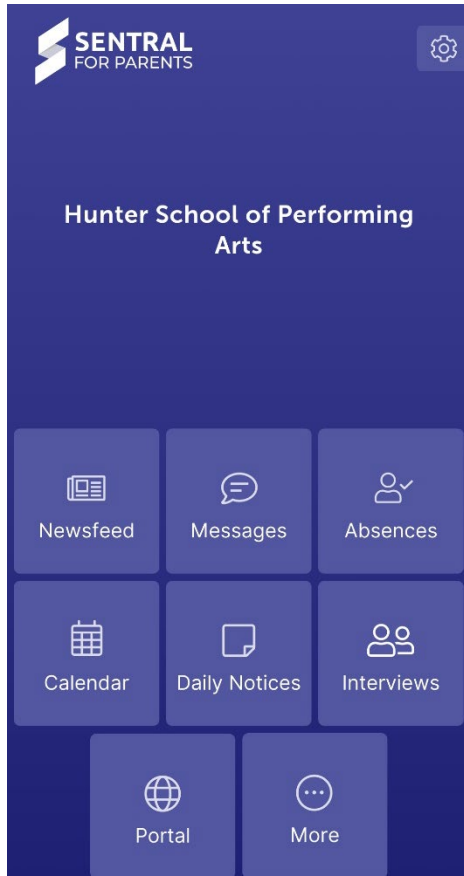
- **Cover Absences:** Parents can notify us ahead of time if your child is going to be away by submitting a Future Absence Request (ie the child is sick or the family is planning a holiday)
- **Push Notifications:** The ability to send real time notifications to parents using the News Feed and push messages, you will be starting to see these messages coming through if you have the app
- **Calendar Access:** Provides quick access to our school secondary calendar events
- **Book Interviews:** Parent Teacher Interviews can be booked in a couple of clicks
- **Reset Password:** Fix: Users can now reset their own password
- **News Feed:** Student and Parent Bulletins are now replaced by the News Feed

- **More/Links:** Common links such as Theatre Tickets, Bell Times, Forms and Uniform Shop can be accessed quickly and easily

## Getting Started

To help get you started, we have developed some helpful resources to support parents in using the Sentral for Parents App & Portal

- [Parent Portal App Covering Absences](#)



Video set up (embed)

<https://vimeo.com/431752138>

HSPA Specific <https://youtu.be/Cjx7A8Abd6A>

## Download the App

